

Dear Dr. Newhoff & Day,

During my time spent at your office, I noticed many positive things. Things that unfortunately, I don't often see in other professional offices or other public places.

I was made to feel welcome even while on the phone making appointments & call backs with questions. While dealing with all of the medical assistants, I found each one to be professional, friendly, pleasant & compassionate. I heard them speaking on the phone with patients and in person, and the staff often changed things around to accommodate patients with earlier appointments and even payment. All in all, I think you have the perfect medical team. I love the way they work together.

Dr. Newhoff, I am so happy that I had you perform my foot surgery. You were great at every step of the procedure & in my follow-ups. There is no doubt in my mind that I've never met a more dedicated doctor in my 57 years.

Thank you all for being the way you are!

Sincerely,

Diane [REDACTED]